



## **Solution Focused Therapeutic and Coaching Conversations**

### **Terms and Conditions for Training Events**

#### **Booking and Payment**

Full payment is required at the time of booking to confirm your place. Bookings can be made through Ticket Tailor or direct with Re-find Your Way. Payment via purchase order can be arranged.

#### **Cancellations and Refunds**

- **More than one month before the course start date:** Refund available, subject to a 10% handling fee.
- **Within two weeks to one month of the start date:** 50% refund available plus 10% handling fee.
- **Less than two weeks before the start date:** No refund available.

#### **Transfers**

If you are unable to attend, you may transfer your booking to the next available course or to another person.

#### **Course Changes**

In the unlikely event that the organisers need to cancel or change the course date, you will be offered a full refund or the option to transfer to another date.

